233170 2002-23.C

## **QUARTERLY SERVICE QUALITY REPORT**SOUTH CAROLINA OPERATIONS

COMPANY NAME	Wholesale Carrier Servic	lesale Carrier Services, Inc.	
QUARTER/YEAR	3Q11 /	2011	
MONTH:	July 2011	August 2011	September 2011
Number of Customer Access Lines	18	18	18
New Service Applications Held over 30 Days			
Trouble Reports / Access Line (%)	Same as ILEC	Same as ILEC	Same as ILEC
Customer Out of Service Clearing Times (%)	Same as ILEC	Same as ILEC	Same as ILEC
New Installs and Re-Installs Completed within 5 Days (%)	Same as ILEC	Same as ILEC	Same as ILEC
Commitments Fulfilled (%)	Same as ILEC	Same as ILEC	Same as ILEC
Number of Lifeline Customers	Same as ILEC	Same as ILEC	Same as ILEC
Comments / Explanations:			
Preparer's Name: Mark Lammert, CPA Phone and Email: 407-260-1011; mark@csilongv	vood.com	RECUEVE	

PSC SC MAIL / DMS

Mail completed form to:

Office of Regulatory Staff Telecommuications Department 1401 Main Street, Suite 900 Columbia, SC 29201

(803) 737-0800